

CLAIM AMENDMENTS

IN THE CLAIMS:

This listing of the claims will replace all prior versions, and listing, of claims in the application or previous response to office action:

1. **(Currently Amended)** A method for facilitating mediated virtual communication, comprising:

facilitating display, on a visual display portion of a mediation subscriber communication device, of mediation information, the facilitating display of mediation information including:

receiving, at the mediation subscriber communication device from a mediation system, a data including a contextual communication summary and a plurality of possible follow-through actions regarding a particular incoming communication; and

displaying the contextual communication summary and the plurality of possible follow-through actions;

facilitating designation, via a data interface portion of the mediation subscriber communication device, of selected mediation information, wherein facilitating designation of said selected mediation information includes manipulating the data interface portion of the mediation subscriber communication device for selecting one of said follow-through actions; and

transmitting, from the mediation subscriber communication device for reception by **[[a]]** the mediation system, said selected mediation information, including transmitting said selected follow-through action such that said selected follow-through action regarding the particular incoming communication is used to update a mediation subscriber profile operable to manage subsequent incoming communications.

2. **(Currently Amended)** The method of claim 1 wherein facilitating display of mediation information includes:

receiving, at the mediation subscriber communication device from **[[a]] the** mediation system, a data including an availability selector.

3. **(Currently Amended)** The method of ~~claim 1~~ **claim 2** wherein facilitating display of mediation information includes:

displaying the availability selector.

4. (Original) The method of claim 3 wherein displaying the availability selector includes displaying an availability selector indicating presence associated with a meeting.

5. (Original) The method of claim 3 wherein displaying the availability selector includes displaying an availability selector for indicating presence associated with a designated time of day.

6. (Original) The method of claim 3 wherein displaying the availability selector includes displaying an availability selector for indicating presence associated with a day.

7. (Original) The method of claim 3 wherein displaying the availability selector includes displaying an availability selector for determining a priority of a communication request.

8. **(Currently Amended)** The method of claim 3 wherein facilitating designation of selected mediation information includes:

manipulating **[[a]] the** data interface portion of the mediation subscriber communication device for selecting ~~one of~~ the availability ~~selectors~~ **selector** and designating a present availability status.

9. (Original) The method of claim 8 wherein transmitting said selected mediation information includes:

transmitting, from the mediation subscriber communication device for reception by the mediation system, a data including the present availability status.

10. **(Cancelled).**

11. **(Currently Amended)** The method of ~~claim 10~~ claim 1 wherein displaying the plurality of follow-through actions includes displaying a follow-through action selection for indicating that a message will be taken.

12. **(Currently Amended)** The method of ~~claim 10~~ claim 1 wherein displaying the plurality of follow-through actions includes displaying a follow-through action for indicating that the mediation subscriber will initiate a return call in a designated number of minutes.

13. **(Currently Amended)** The method of ~~claim 10~~ claim 1 wherein displaying the plurality of follow-through actions includes displaying a follow-through action for indicating that the mediation subscriber will initiate a return call when the mediation subscriber is next available.

14. **(Currently Amended)** The method of ~~claim 10~~ claim 1 wherein displaying the plurality of follow-through actions includes displaying a follow-through action for indicating that the mediation subscriber would like to schedule a return call.

15. **(Currently Amended)** The method of ~~claim 10~~ claim 1 wherein displaying the plurality of follow-through actions includes displaying a follow-through action for enabling an incoming call to be transferred.

16. **(Cancelled).**

17. **(Currently Amended)** The method of ~~claim 16~~ claim 1 wherein transmitting said selected mediation information includes:

transmitting, from the mediation subscriber communication device for reception by the mediation system, a data including said selected one of the follow-through action.

18. **(Currently Amended)** The method of claim 1 wherein facilitating display of mediation information includes:

receiving, at the mediation subscriber communication device from **[[a]] the** mediation system, a data including a plurality of options menu selections; and
displaying an options menu selection.

19. (Original) The method of claim 18 wherein displaying the options menu selection includes displaying an options menu selection for enabling a call to be made.

20. (Original) The method of claim 18 wherein displaying the options menu selection includes displaying an option menu selection for enabling a service reservation to be made.

21. (Original) The method of claim 18 wherein displaying the options menu selection includes displaying an option menu selection for enabling an availability to be altered.

22. (Original) The method of claim 18 wherein displaying the options menu selection includes displaying an option menu selection for enabling a policy to be altered.

23. (Original) The method of claim 18 wherein displaying the options menu selection includes displaying an option menu selection for enabling a service preference to be altered.

24. **(Currently Amended)** The method of claim 18 wherein facilitating designation of selected mediation information includes:

manipulating **[[a]] the** data interface portion of the mediation subscriber communication device for selecting one of the options menu selections.

25. (Original) The method of claim 24 wherein transmitting said selected mediation information includes:

transmitting, from the mediation subscriber communication device for reception by the mediation system, a data including the options menu selection.

26. **(Currently Amended)** The method of claim 1 wherein facilitating display of mediation information includes:

receiving, at the mediation subscriber communication device from **[[a]] the** mediation system, a data including a mediation information menu; and
displaying the mediation information menu.

27. (Original) The method of claim 26 wherein displaying the mediation information menu includes displaying an availability status menu.

28. (Original) The method of claim 26 wherein displaying the mediation information menu includes displaying a follow-through action menu.

29. (Original) The method of claim 26 wherein displaying the mediation information menu includes displaying an options menu.

30. (Original) The method of claim 26 wherein displaying the mediation information menu includes displaying a services menu.

31. (Original) The method of claim 26 wherein displaying the mediation information menu includes displaying an arrangement options menu.

32. **(Currently Amended)** The method of claim 26 wherein facilitating designation of selected mediation information includes:

manipulating **[[a]] the** data interface portion of the mediation subscriber communication device for designating a selected menu item from the mediation information menu.

33. (Original) The method of claim 32 wherein transmitting said selected mediation information includes:

transmitting, from the mediation subscriber communication device for reception by the mediation system, a data including the selected menu item.

34. **(Currently Amended)** A method for facilitating mediated virtual communication, comprising:

facilitating display, on a visual display portion of a mediation subscriber communication device, of mediation information, wherein facilitating display of said mediation information includes receiving, at the mediation subscriber communication device from a mediation system, a data including a contextual communication summary and a plurality of follow-through actions **regarding a particular incoming communication** and displaying the contextual communication summary and the plurality of follow-through actions;

facilitating designation, via a data interface portion of the mediation subscriber communication device, of selected mediation information, wherein facilitating designation of said selected mediation information includes manipulating **[[a]] the** data interface portion of the mediation subscriber communication device for selecting one of said follow-through actions; and

transmitting, from the mediation subscriber communication device for reception by **[[a]] the** mediation system, said selected mediation information, wherein transmitting said selected mediation information includes transmitting, from the mediation subscriber communication device for reception by the mediation system, a data including the selected follow-through action **such that said selected follow-through action regarding the particular incoming communication is used to update a mediation subscriber profile operable to manage subsequent incoming communications.**

35. **(Currently Amended)** The method of claim 34 wherein facilitating display of said mediation information includes:

receiving, at the mediation subscriber communication device from **[[a]] the** mediation system, a data including an availability selector; **and**
displaying the availability selector.

36. (Original) The method of claim 35 wherein displaying the availability selector includes selecting the availability selector from a group of availability selectors consisting of an availability selector for indicating presence associated with a meeting, an availability selector for indicating presence associated with a designated time of day, an availability selector for indicating presence associated with a day, and an availability selector for determining a priority of a communication request.

37. (Original) The method of claim 34 wherein displaying the follow-through action includes selecting the follow-through action from a group of follow-through actions consisting of a follow-through action for indicating that a message will be taken, a follow-through action for indicating that the mediation subscriber will initiate a return call in a designated number of minutes, a follow-through action for indicating that the mediation subscriber will initiate a return call when the mediation subscriber is next available, a follow-through action for indicating that the mediation subscriber would like to schedule a return call and a follow-through action for enabling an incoming call to be transferred.

38. **(Currently Amended)** The method of claim 34 wherein facilitating display of mediation information includes:

receiving, at the mediation subscriber communication device from **[[a]] the** mediation system, a data including a plurality of options menu selections; and
displaying an options menu selection.

39. (Original) The method of claim 38 wherein displaying the options menu selection includes selecting the options menu selection from a group of options menu selections consisting of an options menu selection for enabling a call to be made, an options menu selection for enabling a service reservation to be made, an options menu selection for enabling an availability to be altered, an options menu selection for enabling a policy to be altered, and an options menu selection for enabling a service preference to be altered.

40. **(Currently Amended)** The method of claim 34 wherein facilitating designation of selected mediation information includes:

manipulating ~~[[a]]~~ the data interface portion of the mediation subscriber communication device for selecting one of the options menu selections.

41. (Original) The method of claim 40 wherein transmitting said selected mediation information includes:

transmitting, from the mediation subscriber communication device for reception by the mediation system, a data including the options menu selection.

42. **(Currently Amended)** The method of claim 34 wherein facilitating display of mediation information includes:

receiving, at the mediation subscriber communication device from ~~[[a]]~~ the mediation system, a data including a mediation information menu; and

displaying the mediation information menu.

43. (Original) The method of claim 42 wherein displaying the mediation information menu includes selecting the mediation information menu from a group of mediation information menus consisting of an availability status menu, a follow-through action menu, an options menu, a services menu and an arrangement options menu.

44. **(Currently Amended)** A computer program product, comprising:

a computer program processable by a data processor to implement a mediation subscriber communication device; and

an apparatus from which the computer program is accessible by the data processor;

the computer program capable of enabling the mediation subscriber communication device to:

facilitate display, on a visual display portion of the mediation subscriber communication device, of mediation information, facilitating display of mediation information including:

receiving, at the mediation subscriber communication device from a mediation system, a data including a contextual communication summary and a plurality of possible follow-through actions regarding a particular incoming communication; and

displaying the contextual communication summary and the plurality of possible follow-through actions;

facilitate designation, via a data interface portion of the mediation subscriber communication device, of selected mediation information, wherein facilitating designation of said selected mediation information includes manipulating the data interface portion of the mediation subscriber communication device for selecting one of said follow-through actions; and

transmit, from the mediation subscriber communication device for reception by **[[a]]** the mediation system, said selected mediation information, including transmitting said selected follow-through action such that said selected follow-through action regarding the particular incoming communication is used to update a mediation subscriber profile operable to manage subsequent incoming communications.

45. **(Currently Amended)** The computer program product of claim 44 wherein enabling the mediation subscriber communication device to facilitate display of mediation information includes enabling the mediation subscriber communication device to receive, at the mediation subscriber communication device from **[[a]]** the mediation system, a data including an availability selector.

46. **(Currently Amended)** The computer program product of ~~claim 44~~ claim 45 wherein enabling the mediation subscriber communication device to facilitate display of mediation information includes enabling the mediation subscriber communication device to ~~displaying~~ display the availability selector.

47. (Original) The computer program product of claim 46 wherein enabling the mediation subscriber communication device to display the availability selector includes enabling the mediation subscriber communication device to display an availability selector indicating presence associated with a meeting.

48. (Original) The computer program product of claim 46 wherein enabling the mediation subscriber communication device to display the availability selector includes enabling the mediation subscriber communication device to display an availability selector for indicating presence associated with a designated time of day.

49. (Original) The computer program product of claim 46 wherein enabling the mediation subscriber communication device to display the availability selector includes enabling the mediation subscriber communication device to display an availability selector for indicating presence associated with a day.

50. (Original) The computer program product of claim 46 wherein enabling the mediation subscriber communication device to display the availability selector includes enabling the mediation subscriber communication device to display an availability selector for determining a priority of a communication request.

51. **(Currently Amended)** The computer program product of claim 46 wherein enabling the mediation subscriber communication device to facilitate designation of selected mediation information includes enabling the mediation subscriber to manipulate ~~[[a]]~~ the data interface portion of the mediation subscriber communication device for selecting ~~one of~~ the availability ~~selectors~~ selector and for designating a present availability status.

52. (Original) The computer program product of claim 51 wherein enabling the mediation subscriber communication device to transmit said selected mediation information includes enabling the mediation subscriber communication device to transmit, from the mediation subscriber communication device for reception by the mediation system, a data including the present availability status.

53. (Cancelled).

54. (Currently Amended) The computer program product of ~~claim 53~~ claim 44 wherein enabling the mediation subscriber communication device to display the plurality of follow-through actions includes enabling the mediation subscriber communication device to display a follow-through action selection for indicating that a message will be taken.

55. (Currently Amended) The computer program product of ~~claim 53~~ claim 44 wherein enabling the mediation subscriber communication device to display the plurality of follow-through actions includes enabling the mediation subscriber communication device to display a follow-through action for indicating that the mediation subscriber will initiate a return call in a designated number of minutes.

56. (Currently Amended) The computer program product of ~~claim 53~~ claim 44 wherein enabling the mediation subscriber communication device to display the plurality of follow-through actions includes enabling the mediation subscriber communication device to display a follow-through action for indicating that the mediation subscriber will initiate a return call when the mediation subscriber is next available.

57. (Currently Amended) The computer program product of ~~claim 53~~ claim 44 wherein enabling the mediation subscriber communication device to display the plurality of follow-through actions includes enabling the mediation subscriber communication device to display a follow-through action for indicating that the mediation subscriber would like to schedule a return call.

58. **(Currently Amended)** The computer program product of ~~claim 53~~ claim 44 wherein enabling the mediation subscriber communication device to display the plurality of follow-through actions includes enabling the mediation subscriber communication device to display a follow-through action for enabling an incoming call to be transferred.

59. **(Cancelled).**

60. **(Currently Amended)** The computer program product of ~~claim 59~~ claim 44 wherein enabling the mediation subscriber communication device to transmit said selected mediation information includes enabling the mediation subscriber communication device to transmit, from the mediation subscriber communication device for reception by the mediation system, a data including said selected ~~one of the~~ follow-through action.

61. **(Currently Amended)** The computer program product of claim 44 wherein enabling the mediation subscriber communication device to facilitate display of mediation information includes enabling the mediation subscriber communication device to:

receive, at the mediation subscriber communication device from ~~[[a]]~~ the mediation system, a data including a plurality of options menu selections; and
display an options menu selection.

62. **(Original)** The computer program product of claim 61 wherein enabling the mediation subscriber communication device to display the options menu selection includes enabling the mediation subscriber communication device to display an options menu selection for enabling a call to be made.

63. (Original) The computer program product of claim 61 wherein enabling the mediation subscriber communication device to display the options menu selection includes enabling the mediation subscriber communication device to display an option menu selection for enabling a service reservation to be made.

64. (Original) The computer program product of claim 61 wherein enabling the mediation subscriber communication device to display the options menu selection includes enabling the mediation subscriber communication device to display an option menu selection for enabling an availability to be altered.

65. (Original) The computer program product of claim 61 wherein enabling the mediation subscriber communication device to display the options menu selection includes enabling the mediation subscriber communication device to display an option menu selection for enabling a policy to be altered.

66. (Original) The computer program product of claim 61 wherein enabling the mediation subscriber communication device to display the options menu selection includes enabling the mediation subscriber communication device to display an option menu selection for enabling a service preference to be altered.

67. **(Currently Amended)** The computer program product of claim 61 wherein enabling the mediation subscriber communication device to facilitate designation of selected mediation information includes enabling the mediation subscriber to manipulate **[[a]] the** data interface portion of the mediation subscriber communication device for selecting one of the options menu selections.

68. (Original) The computer program product of claim 67 wherein enabling the mediation subscriber communication device to transmit said selected mediation information includes enabling the mediation subscriber communication device to transmit, from the mediation subscriber communication device for reception by the mediation system, a data including the options menu selection.

69. **(Currently Amended)** The computer program product of claim 44 wherein enabling the mediation subscriber communication device to facilitate display of mediation information includes enabling the mediation subscriber communication device to:

receive, at the mediation subscriber communication device from **[[a]] the** mediation system, a data including a mediation information menu; and
display the mediation information menu.

70. (Original) The computer program product of claim 69 wherein enabling the mediation subscriber communication device to display the mediation information menu includes enabling the mediation subscriber communication device to display an availability status menu.

71. (Original) The computer program product of claim 69 wherein enabling the mediation subscriber communication device to display the mediation information menu includes enabling the mediation subscriber communication device to display a follow-through action menu.

72. (Original) The computer program product of claim 69 wherein enabling the mediation subscriber communication device to display the mediation information menu includes enabling the mediation subscriber communication device to display an options menu.

73. (Original) The computer program product of claim 69 wherein enabling the mediation subscriber communication device to display the mediation information menu includes enabling the mediation subscriber communication device to display a services menu.

74. (Original) The computer program product of claim 69 wherein enabling the mediation subscriber communication device to display the mediation information menu includes enabling the mediation subscriber communication device to display an arrangement options menu.

75. **(Currently Amended)** The computer program product of claim 69 wherein enabling the mediation subscriber communication device to facilitate designation of selected mediation information includes enabling the mediation subscriber communication device to manipulate **[[a]] the** data interface portion of the mediation subscriber communication device for designating a selected menu item from the mediation information menu.

76. **(Original)** The computer program product of claim 75 wherein enabling the mediation subscriber communication device to transmit said selected mediation information includes enabling the mediation subscriber communication device to transmit, from the mediation subscriber communication device for reception by the mediation system, a data including the selected menu item.

77. **(Currently Amended)** A computer program product, comprising:

a computer program processable by a data processor ~~to implement~~ of a mediation subscriber communication device; and

an apparatus from which the computer program is accessible by the data processor;

the computer program capable of enabling the mediation subscriber communication device to:

facilitate display, on a visual display portion of the mediation subscriber communication device, of mediation information, wherein facilitating display of said mediation information includes receiving, at the mediation subscriber communication device from a mediation system, a data including a contextual communication summary and a plurality of follow-through actions regarding a particular incoming communication and displaying the contextual communication summary and the plurality of follow-through actions;

facilitate designation, via a data interface portion of the mediation subscriber communication device, of selected mediation information, wherein facilitating designation of said selected mediation information includes manipulating **[[a]]** the data interface portion of the mediation subscriber communication device for selecting one of said follow-through actions; and

transmit, from the mediation subscriber communication device for reception by **[[a]]** the mediation system, said selected mediation information, wherein transmitting said selected mediation information includes transmitting, from the mediation subscriber communication device for reception by the mediation system, a data including the selected follow-through action such that said selected follow-through action regarding the particular incoming communication is used to update a mediation subscriber profile operable to manage subsequent incoming communications.

78. **(Currently Amended)** The computer program product of ~~claim 1~~ claim 77 wherein enabling the mediation subscriber communication device to facilitate display of said mediation information includes enabling the mediation subscriber communication device to receive, at the mediation subscriber communication device from ~~[[a]]~~ the mediation system, a data including an availability selector, and to display the availability selector.

79. **(Currently Amended)** The computer program product of ~~claim 35~~ claim 78 wherein enabling the mediation subscriber communication device to display the availability selector includes enabling the mediation subscriber communication device to select the availability selector from a group of availability selectors consisting of an availability selector for indicating presence associated with a meeting, an availability selector for indicating presence associated with a designated time of day, an availability selector for indicating presence associated with a day, and an availability selector for determining a priority of a communication request.

80. **(Currently Amended)** The computer program product of ~~claim 34~~ claim 77 wherein enabling the mediation subscriber communication device to display the follow-through action includes enabling the mediation subscriber communication device to select the follow-through action from a group of follow-through actions consisting of a follow-through action for indicating that a message will be taken, a follow-through action for indicating that the mediation subscriber will initiate a return call in a designated number of minutes, a follow-through action for indicating that the mediation subscriber will initiate a return call when the mediation subscriber is next available, a follow-through action for indicating that the mediation subscriber would like to schedule a return call and a follow-through action for enabling an incoming call to be transferred.

81. **(Currently Amended)** The computer program product of ~~claim 34~~ claim 77 wherein enabling the mediation subscriber communication device to facilitate display of mediation information includes enabling the mediation subscriber communication device to:

receive, at the mediation subscriber communication device from ~~[[a]]~~ the mediation system, a data including a plurality of options menu selections; and

display an options menu selection.

82. **(Currently Amended)** The computer program product of ~~claim 38~~ claim 81 wherein enabling the mediation subscriber communication device to display the options menu selection includes enabling the mediation subscriber communication device to select the options menu selection from a group of options menu selections consisting of an options menu selection for enabling a call to be made, an options menu selection for enabling a service reservation to be made, an options menu selection for enabling an availability to be altered, an options menu selection for enabling a policy to be altered, and an options menu selection for enabling a service preference to be altered.

83. **(Currently Amended)** The computer program product of ~~claim 34~~ claim 77 wherein enabling the mediation subscriber communication device to facilitate designation of selected mediation information includes enabling the mediation subscriber to manipulate ~~[[a]]~~ the data interface portion of the mediation subscriber communication device for selecting one of the options menu selections.

84. **(Currently Amended)** The computer program product of ~~claim 40~~ claim 83 wherein enabling the mediation subscriber communication device to transmit said selected mediation information includes enabling the mediation subscriber communication device to transmit, from the mediation subscriber communication device for reception by the mediation system, a data including the options menu selection.

85. **(Currently Amended)** The computer program product of ~~claim 34~~ claim 77 wherein enabling the mediation subscriber communication device to facilitate display of mediation information includes enabling the mediation subscriber communication device to:

receive, at the mediation subscriber communication device from ~~[[a]]~~ the mediation system, a data including a mediation information menu; and

display the mediation information menu.

86. **(Currently Amended)** The computer program product of ~~claim 42~~ claim 85 wherein enabling the mediation subscriber communication device to display the mediation information menu includes enabling the mediation subscriber communication device to select the mediation information menu from a group of mediation information menus consisting of an availability status menu, a follow-through action menu, an options menu, a services menu and an arrangement options menu.

87. **(Currently Amended)** A system for facilitating mediated virtual communication, comprising:

a mediation subscriber communication device connected to a mediation system via a data packet network and capable of:

facilitating display, on a visual display portion of a mediation subscriber communication device, of mediation information, wherein facilitating display of said mediation information includes receiving, at the mediation subscriber communication device from **[[a]] the** mediation system, a data including a contextual communication summary and a plurality of follow-through actions **regarding a particular incoming communication** and displaying the contextual communication summary and the plurality of follow-through actions;

facilitating designation, via a data interface portion of the mediation subscriber communication device, of selected mediation information, wherein facilitating designation of said selected mediation information includes manipulating **[[a]] the** data interface portion of the mediation subscriber communication device for selecting one of said follow-through actions; and

transmitting, from the mediation subscriber communication device for reception by **[[a]] the** mediation system, said selected mediation information, wherein transmitting said selected mediation information includes transmitting, from the mediation subscriber communication device for reception by the mediation system, a data including the selected follow-through action **such that said selected follow-through action regarding the particular incoming communication is used to update a mediation subscriber profile operable to manage subsequent incoming communications.**

88. (Original) The system of claim 87 wherein the mediation subscriber communication device is a wireless telephone.

89. (Original) The system of claim 88 wherein:

the data packet network includes a general packet radio service; and

the wireless telephone is capable of communicating via a general packet radio system.

90. (Original) The system of claim 87 wherein the mediation system includes a data packet client and the data packet network includes a data packet server.

91. **(Currently Amended)** The system of claim 87 wherein facilitating display of said mediation information includes:

receiving, at the mediation subscriber communication device from **[[a]] the** mediation system, a data including an availability selector; **and**
displaying the availability selector.

92. **(Currently Amended)** The system of ~~claim 88~~ **claim 91** wherein displaying the availability selector includes selecting the availability selector from a group of availability selectors consisting of an availability selector for indicating presence associated with a meeting, an availability selector for indicating presence associated with a designated time of day, an availability selector for indicating presence associated with a day, and an availability selector for determining a priority of a communication request.

93. (Original) The system of claim 87 wherein displaying the follow-through action includes selecting the follow-through action from a group of follow-through actions consisting of a follow-through action for indicating that a message will be taken, a follow-through action for indicating that the mediation subscriber will initiate a return call in a designated number of minutes, a follow-through action for indicating that the mediation subscriber will initiate a return call when the mediation subscriber is next available, a follow-through action for indicating that the mediation subscriber would like to schedule a return call and a follow-through action for enabling an incoming call to be transferred.

94. **(Currently Amended)** The system of claim 87 wherein facilitating display of mediation information includes:

receiving, at the mediation subscriber communication device from **[[a]] the** mediation system, a data including a plurality of options menu selections; and
displaying an options menu selection.

95. **(Currently Amended)** The system of ~~claim 91~~ claim 94 wherein displaying the options menu selection includes selecting the options menu selection from a group of options menu selections consisting of an options menu selection for enabling a call to be made, an options menu selection for enabling a service reservation to be made, an options menu selection for enabling an availability to be altered, an options menu selection for enabling a policy to be altered, and an options menu selection for enabling a service preference to be altered.

96. **(Currently Amended)** The system of claim 87 wherein facilitating designation of selected mediation information includes:

manipulating ~~[[a]]~~ the data interface portion of the mediation subscriber communication device for selecting one of the options menu selections.

97. **(Currently Amended)** The system of ~~claim 93~~ claim 96 wherein transmitting said selected mediation information includes:

transmitting, from the mediation subscriber communication device for reception by the mediation system, a data including the options menu selection.

98. **(Currently Amended)** The system of claim 87 wherein facilitating display of mediation information includes:

receiving, at the mediation subscriber communication device from ~~[[a]]~~ the mediation system, a data including a mediation information menu; and

displaying the mediation information menu.

99. **(Currently Amended)** The system of ~~claim 95~~ claim 98 wherein displaying the mediation information menu includes selecting the mediation information menu from a group of mediation information menus consisting of an availability status menu, a follow-through action menu, an options menu, a services menu and an arrangement options menu.

100. **(Currently Amended)** A system for facilitating mediated virtual communication, comprising:

a mediation subscriber communication device connected to a mediation system via a data packet network and capable of:

facilitating display, on a visual display portion of a mediation subscriber communication device, of mediation information, facilitating display of mediation information including:

receiving, at the mediation subscriber communication device from the mediation system, a data including a contextual communication summary and a plurality of possible follow-through actions regarding a particular incoming communication; and

displaying the contextual communication summary and the plurality of possible follow-through actions;

facilitating designation, via a data interface portion of the mediation subscriber communication device, of selected mediation information, wherein facilitating designation of said selected mediation information includes manipulating the data interface portion of the mediation subscriber communication device for selecting one of said follow-through actions; and

transmitting, from the mediation subscriber communication device for reception by [[a]] the mediation system, said selected mediation information, including transmitting said selected follow-through action such that said selected follow-through action regarding the particular incoming communication is used to update a mediation subscriber profile operable to manage subsequent incoming communications.

101. **(Currently Amended)** The system of ~~claim 97~~ claim 100 wherein:
the mediation system includes a data packet client and a computer-telephone interface client; the data packet network includes a data packet server; and
the voice network includes a computer-telephone interface client ~~sever~~ server and an interactive voice response system connected to the computer-telephone interface.